

EZTitles User Experience program

(last updated 30.05.2025)

The EZTitles User Experience Program (UEP) is designed to help us better understand and anticipate customer needs in order to deliver world-class products and solutions. Participation is entirely voluntary, and no personal information is collected at any time. Below is an overview of how the UEP works and what type of information is collected if you choose to participate.

INITIAL POINTS

- Participation is completely optional.
- The data collected is anonymous and used exclusively to improve EZTitles.
- Your privacy and experience remain our top priorities.

WHAT INFORMATION IS COLLECTED?

- Basic system information, such as operating system, processor and memory.
- EZTitles version and installation date.
- Number of times EZTitles has been started and session duration.
- File formats used for import/export (no specific import/export settings are collected).

WHAT PRODUCTS ARE CURRENTLY PARTICIPATING?

All EZTitles versions 7.0.7 and later (UEP is not available for earlier versions).

HOW WILL EZTITLES USE THE INFORMATION?

The data collected will be used solely to improve the quality, performance, and functionality of EZTitles. It helps us identify areas for improvement, prioritize new features, and fix bugs more effectively.

HOW IS MY PRIVACY PROTECTED?

EZTitles Development Studio Ltd. takes every precaution to protect the information collected. No personally identifiable data is gathered, and all information remains anonymous and secure. You can read more in the [EZTitles Privacy Policy](#).

HOW DOES IT WORK?

If you choose to participate, EZTitles will send anonymous usage data, associated with a randomly generated user ID, from your computer to EZTitles Development Studio Ltd.

A small configuration file is created on your computer to manage what data is collected. If you're offline, data will be stored temporarily and transmitted the next time you're online. The file is securely uploaded once a day and has no impact on your system's performance.

HOW DO I PARTICIPATE?

During EZTitles installation one of the steps will ask if you'd like to join the program. If you don't remember seeing it or want to join later:

1. Launch EZTitles.
2. Go to **Help > EZTitles User Experience Program**.
3. In the dialog box, check "**Join EZTitles User Experience Program**" and click **OK**.

WHAT IF I CHANGE MY MIND?

You can opt out at any time:

1. Go to **Help > EZTitles User Experience Program**.
2. In the dialog box, uncheck "**Join EZTitles User Experience Program**" and click **OK**.

WILL I RECEIVE SPAM IF I PARTICIPATE?

No. You will not receive any emails related to this program, regardless of your participation. We do **not** collect any personal data that could be used to contact or identify you.

DO I NEED AN INTERNET CONNECTION?

Yes, an internet connection is required to transmit data. However, you don't need to be connected all the time. When a connection becomes available, the data will be sent automatically with minimal impact on your bandwidth.

CAN I SEE THE DATA BEFORE IT IS SENT?

No. The information is automatically collected and encoded for efficiency and cannot be previewed by users. This helps ensure the program runs unobtrusively for all participants.

HOW LONG DOES THE PROGRAM LAST?

Data will be collected for as long as you use EZTitles, or until you choose to stop participating in the program.

WHO CAN I CONTACT WITH QUESTIONS OR CONCERNS?

If you have a privacy question, concern, or request, please fill out the [Contact Form](#). You can also get in touch with EZTitles Development Studio Ltd.'s technical team at support@eztitles.com.